

Core Return Program Update

Date: December 6, 2021

To: All Dana Aftermarket Group Spicer® Heavy Axle Customers

Affected Models: Exchange Program Differentials

Dana is pleased to announce a new Core Return Program for exchange differentials. It will be accessible through DanaAftermarket.com effective December 6, 2021.

The new Core Return Program features:

- a) RMA and core eligibility tracking
- b) Core return logistics coordination: shipping labels/commercial invoice creation and core pick up management
- c) Prepaid freight for shipments with three (3) or more cores
- d) Core return status

The Core Return Program will be available for exchange differentials, motors, inverters, and chargers. Additional models will be added as we expand the core program to provide our products a second life opportunity as a main contribution for sustainability.



An updated core guide is available on SpicerParts.com. No changes have been made to the existing core charge schedule by model and inspection criteria. Training instructions will be accessible in the Core Return portal and at SpicerParts.com/Core-Return.

If you need additional information, please contact your Dana Aftermarket representative, or send an email to coreteam@dana.com

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